## 2011-12 SSPBT Annual Program Review Update

## **IIA. PROGRAM SERVICES**

**Step 1:** Check (x) the common services offered by this program. (These are services that are offered by more than one college program.)

Common Services: Explain this program's role or approach to each checked common service as appropriate

Counseling		Explain:
Advising		Explain:
Orientation		Explain:
Outreach	х	Explain: Conduct financial aid outreach/inreach activities to promote financial aid services to students at De Anza and local high schools.
Registration		Explain:

**STEP 2:** Check (x) the formal <u>instruction</u> offered by this program (if any). Common services are offered by more than one college program.

## Formal Instruction:

Courses	List Courses:(e.g. PEA 1)
Workshops	Name:
Trainings	Name:
Seminars	Name:
Other	Explain:

**Step 3:** Name the unique services offered by this program. Unique services are offered only by this program (limit 9).

**Step 4:** Check (x) the **top 5 areas** that each unique service supports or addresses.

Unique Services →	FAFSA	Grants and	Scholarships	Work-Study							
<b>♦</b> Supports/Addresses	assistance	Loans									
Student's Academic Goals											
Student Equity Goals											
Student Access	X	X	X	X							
College Enrollment Goals	X	X	X								
Student Retention Rates	X	X	X								
Student Persistence Rates	X	X	X								
College Diversity Goals											
Federal Mandates		X									
State Mandates		X									
Strategic Initiatives:											
Community Collaborations											
Cultural Competency											
Outreach	X										
Individual Attention											
Institutional Core Competencies:											
Communication/Expression											
Information Literacy	X										
Physical/Mental Wellbeing											
Global, Cultural, Social, Env. Awareness											
Critical Thinking											

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