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Subject: Listening and Speaking Center (LSC) survey, Spring 2014

A survey of Listening and Speaking Center (LSC) survey was conducted at the end of the Spring quarter in 2014. This resulted in 54 valid respondents.

Important Highlights Include:

- 100% of respondents who participated in the ESL 251 Support Workshops “agree” or “strongly agree” that it helped them improve their grade in ESL 251, helped them understand the class materials in ESL 251, helped them improve the skills they were hoping to improve (pronunciation, presentation, or listening) and that overall, they were pleased with the workshop (9b, 9d, 9e, and 9f)
- 100% of respondents who participated in the ESL 253 Support Workshops “agree” or “strongly agree” that it helped them improve their grade in ESL 253, helped them understand the class materials in ESL 253, helped them improve their English grammar, helped them improve their writing skills in English, and that overall, they were pleased with the workshop (12b, 12d, 12e, 12f, and 12g).
- 94% of respondents "agree" or "strongly agree" that the LSC staff was friendly and helpful (25b).
- 92-93% of respondents who participated in the ESL 251 Support Workshops "agree" or "strongly agree" that it helped them improve their study habits and helped them improve their grades in other classes (9a and 9c).
- 91% of ESL respondents "agree" or "strongly agree" that their listening and speaking skills are necessary to achieve their academic and career goal (27c).
- 89% of ESL respondents "agree" or "strongly agree" the LSC provides them important opportunities for them to practice oral communication in English (27d).
- 88% of respondents "agree" or "strongly agree" that after using world language tutoring, their target language skills(listening, speaking, grammar, writing, and/or reading) have improved and they have more confidence in using their target language (29a and 29c).